

Terms and Conditions for 10% off LeShuttle Tickets for Pierre & Vacances customers

1. AVAILABILITY

- 1.1. Offer only available to Pierre & Vacances customers.
- 1.2. Offer not applicable to existing bookings.
- 1.3. Offer only applicable to online bookings made via the [LeShuttle](#) promotional link using promotional code **26PVSALE** for travel between Folkestone and Calais, or Calais and Folkestone in accordance with the restrictions below.
- 1.4. Offer only valid for Standard tickets, Standard Plus tickets*, Short Stay and Day Trip & Overnight tickets booked between 00:01 12 January 2026 to 23:59 CET 31 January 2027, subject to availability (see 1.5), for travel between 12 January 2026 and 31 January 2027**. For return tickets, both journeys must be for travel within the travel validity period to benefit from the discount.
- 1.5. Promotional code only available for redemption against the equivalent of 1,500 single tickets.
- 1.6. LeShuttle reserves the right to withdraw this promotion at any time without prior notice and in any event, offer will be withdrawn once the promotional limit in 1.5 has been reached.

*discount does not apply to the non-refundable Cancellation Fee included in the ticket price. For Cancellation Fee please consult the LeShuttle website <https://www.leshuttle.com/uk-en/legal-information/changes-and-cancellations>

** excluding the following dates

Folkestone to Calais: *Discount not valid for travel on the following dates:*

- 13-14 February
- 27-28 March
- 2-3 April
- 22-23 May,
- 10 July-6 September
- 18-20 December
- 23 December; and
- 27 December 2026 inclusive.

Calais to Folkestone: *Discount not valid for travel on the following dates:*

- 3-4 January
- 21-22 February
- 4-6 April
- 11-12 April
- 30-31 May,
- 10 July-6 September 2026; and
- 2-3 January 2027 inclusive.

- 1.7. Offer not valid for Flexiplus or Short Stay Flexiplus tickets, or bookings made through third parties.
- 1.8. Offer cannot be used in conjunction with any other offer or discount.
- 1.9. Offer not available when using Tesco vouchers or gift vouchers as part or full payment.

- 1.10. Offer / discount is not applicable to pet travel, insurance products or services or the administration service fee or the refundable fee for Standard Refundable ticket.
- 1.11. Prices vary depending on ticket type, time of booking, day and time of travel, vehicle type and any accessories.
- 1.12. This offer and bookings made in accordance with it are not transferable or amendable.
- 1.13. Bookings cannot be transferred between accounts or to other people.

2. TICKET VALIDITY

- 2.1. Your booking is only valid for the ticket type, booked dates and departure times, direction of travel and the vehicle type and any accessories such as bikes or roofbox on the top or rear of the vehicle, trailers or caravans stated at the time of booking.
- 2.2. Bookings made in accordance with clauses 1.3 to 1.4 of this promotional offer and which are amended in the same direction of travel before the expiry of this offer at 23:59 CET on 31 January 2027 will only continue to benefit from the promotional discount if the amendment meets the conditions of this offer set out in clause 1.4 above.
- 2.3. Bookings originally made in accordance with clause 1.4 above but which are amended in any way after 23:59 CET on 31 January 2027 or to a date or ticket type not covered by this offer will be treated as a new booking and you will lose the benefit of this discount offer.
- 2.4. Customers amending their booking (whether in advance or on the day of travel/at check in) will need to pay the difference between the price of the original booking and the new amended booking. Eurotunnel's standard ticket terms and conditions will apply.
- 2.5. Travel must be completed at the date/time and direction of travel reserved.
- 2.6. Failure to complete both the outward and return journeys in respect of a return booking will invalidate your booking.
- 2.7. In the event that you complete only one journey in respect of a return booking, you will be liable to pay the difference between the price that you paid for your return booking and the single fare applicable at the time that your journey was made.
- 2.8. LeShuttle reserves the right to obtain payment in full from you for all sums so arising.
- 2.9. You must Check-in at least 1 hour (but not more than 2 hours) before your booked departure time. If you arrive after the booked departure time, your booking will not be exchanged, and you will have to make a new booking.
- 2.10. Pet travel is permitted subject to the pet travel scheme rules. Standard pet prices apply.
- 2.11. Eurotunnel's Ticket Terms and Conditions and Conditions of Carriage apply to all travel with Eurotunnel available at <http://www.eurotunnel.com/>
<https://www.eurotunnel.com/uk/legal/terms-and-conditions/>

3. CONDITIONS OF CARRIAGE

Please read the Conditions of Carriage available online at [Conditions Of Carriage – LeShuttle \(eurotunnel.com\)](http://www.eurotunnel.com/Conditions-Of-Carriage-LeShuttle). These contain certain exclusions of liability, and you should read them before travelling.

4. PROMOTIONAL TICKET TERMS & CONDITIONS

These terms are specific to this promotional offer. If there is any conflict between these terms and Eurotunnel's standard Ticket Terms, these specific promotional ticket terms and conditions will prevail.